

# OBSERVATIONS & RECOMMENDATIONS

After reviewing data collected from **Waukeena Lake, Danbury**, the program coordinators have made the following observations and recommendations.

We congratulate your group on sampling twice this year! However, we encourage your group to conduct more sampling events in the future. Typically, we recommend that monitoring groups sample three times per summer (once in **June, July, and August**). We understand that the number of sampling events you decide to conduct per summer will depend upon volunteer availability, and your group's goals and funding availability. However, with a limited amount of data it is difficult to determine accurate and representative water quality trends. Since weather patterns and activity in the watershed can change throughout the summer, from year to year, and even from hour to hour during a rain event, it is a good idea to sample the lake at least once per month during the summer.

If you are having difficulty finding volunteers to help sample or to travel to one of the laboratories, please call the VLAP Coordinator and DES will help you work out an arrangement.

If your monitoring group's sampling events this year were limited due to not having enough time to pick-up or drop-off samples at the Limnology Center in Concord, please remember the Plymouth State University Center for the Environment Satellite Laboratory is open in Plymouth. This laboratory was established to serve the large number of lakes/ponds in the greater North region of the state. This laboratory is inspected by DES and operates under a DES approved quality assurance plan. We encourage your monitoring group to utilize this laboratory next summer for all sampling events, except for the annual DES biologist visit. To find out more about the Center for the Environment Satellite Laboratory, and/or to schedule dates to pick up bottles and equipment, please call Janet Towse or Adam Baumann, laboratory managers, at (603) 535-3269.

**FIGURE INTERPRETATION**

- **Figure 1 and Table 1:** Figure 1 in Appendix A shows the historical and current year chlorophyll-a concentration in the water column. Table 1 in Appendix B lists the maximum, minimum, and mean concentration for each sampling year that the lake has been monitored through VLAP.

Chlorophyll-a, a pigment found in plants, is an indicator of the algal abundance. Algae are typically microscopic plants that are naturally occurring in lake ecosystems and contain chlorophyll-a. The chlorophyll-a concentration measured in the water gives biologists an estimation of the algal concentration or lake productivity. **The median summer chlorophyll-a concentration for New Hampshire's lakes and ponds is 4.58 mg/m<sup>3</sup>.**

The current year data (the top graph) show that the chlorophyll-a concentration **remained stable** from **June** to **August**.

The historical data (the bottom graph) show that the **2007** chlorophyll-a mean is **slightly less than** the state median and the similar lake median. For more information on the similar lake median, refer to Appendix F.

Overall, visual inspection of the historical data trend line (the bottom graph) shows a **decreasing** in-lake chlorophyll-a trend since monitoring began. Specifically the mean chlorophyll concentration has **improved** since **1990**, and has remained relatively stable in the last few years.

Please keep in mind that this trend is based on limited data. As your group expands its sampling program to include additional events each year, we will be able to determine trends with more accuracy and confidence.

After 10 consecutive years of sample collection, we will be able to conduct a statistical analysis of the historical data to objectively determine if there has been a significant change in the annual mean chlorophyll-a concentration since monitoring began.

While algae are naturally present in all lakes, an excessive or increasing amount of any type is not welcomed. In freshwater lakes, phosphorus is the nutrient that algae typically depend upon for growth in New Hampshire lakes. Algal concentrations may increase as nonpoint sources of phosphorus from the watershed increase, or as in-lake phosphorus sources increase. Therefore, it is extremely important for volunteer monitors to continually educate all watershed

residents about management practices that can be implemented to minimize phosphorus loading to surface waters.

- **Figure 2 and Tables 3a and 3b:** Figure 2 in Appendix A shows the historical and current year data for transparency with and without the use of a viewscope. Table 3a in Appendix B lists the maximum, minimum and mean transparency data without the use of a viewscope and Table 3b lists the maximum, minimum and mean transparency data with the use of a viewscope for each year that the lake has been monitored through VLAP.

Volunteer monitors use the Secchi disk, a 20 cm disk with alternating black and white quadrants, to measure how far a person can see into the water. Transparency, a measure of water clarity, can be affected by the amount of algae and sediment in the water, as well as the natural color of the water. **The median summer transparency for New Hampshire's lakes and ponds is 3.2 meters.**

The current year data (the top graph) show that the non-viewscope in-lake transparency **decreased slightly** from **June** to **August**.

The historical data (the bottom graph) show that the **2007** mean non-viewscope transparency is **approximately equal to** the state median and is **slightly greater than** the similar lake median. Please refer to Appendix F for more information about the similar lake median.

The current year data (the top graph) show that the viewscope in-lake transparency **increased slightly** from **June** to **August**. The transparency measured with the viewscope was generally **greater than** the transparency measured without the viewscope in **August**. As discussed previously, a comparison of the transparency readings taken with and without the use of a viewscope shows that the viewscope typically increases the depth to which the Secchi disk can be seen into the lake, particularly on sunny and windy days. We recommend that your group measure Secchi disk transparency with and without the viewscope on each sampling event.

It is important to note that viewscope transparency data are not compared to a New Hampshire median or similar lake median. This is because lake transparency with the use of a viewscope has not been historically measured by DES. At some point in the future, the New Hampshire and similar lake medians for viewscope transparency will be calculated and added to the appropriate graphs.

Overall, visual inspection of the historical data trend line (the bottom graph) shows an **increasing** trend for in-lake non-viewscope transparency, meaning that the transparency has **improved** since

monitoring began in **1990**. Specifically, the transparency has ***remained relatively stable since 2003 ranging between approximately 1.6 and 3.3 meters*** since monitoring began in 1990.

Please keep in mind that this trend is based on limited data. As your group expands its sampling program to include additional events each year, we will be able to determine trends with more accuracy and confidence.

Again, please keep in mind that this trend is based on only ***five consecutive*** years of data. As previously discussed, after 10 consecutive years of sample collection, we will be able to conduct a statistical analysis of the historical data to objectively determine if there has been a significant change in the annual mean transparency since monitoring began.

Typically, high intensity rainfall causes sediment-laden stormwater runoff to flow into surface waters, thus increasing turbidity and decreasing clarity. Efforts should continually be made to stabilize stream banks, lake shorelines, disturbed soils within the watershed, and especially dirt roads located immediately adjacent to the edge of tributaries and the lake. Guides to best management practices that can be implemented to reduce, and possibly even eliminate, nonpoint source pollutants, are available from DES upon request.

- **Figure 3 and Table 8:** The graphs in Figure 3 in Appendix A show the amount of epilimnetic (upper layer) phosphorus and hypolimnetic (lower layer) phosphorus; the inset graphs show current year data. Table 8 in Appendix B lists the annual maximum, minimum, and median concentration for each deep spot layer and each tributary since the lake has been sampled through VLAP.

Phosphorus is typically the limiting nutrient for vascular plant and algae growth in New Hampshire's lakes and ponds. Excessive phosphorus in a lake/pond can lead to increased plant and algal growth over time. **The median summer total phosphorus concentration in the epilimnion (upper layer) of New Hampshire's lakes and ponds is 12 ug/L. The median summer phosphorus concentration in the hypolimnion (lower layer) is 14 ug/L.**

The current year data for the epilimnion (the top inset graph) show that the phosphorus concentration ***decreased*** from **June** to **August**.

The historical data show that the **2007** mean epilimnetic phosphorus concentration is ***much less than*** the state median and the similar lake median. Refer to Appendix F for more information about the similar lake median.

The current year data for the hypolimnion (the bottom inset graph) show that the phosphorus concentration **decreased** from **June** to **August**.

The historical data show that the **2007** mean hypolimnetic phosphorus concentration is ***much less than*** the state median and the similar lake median. Please refer to Appendix F for more information about the similar lake median.

Overall, visual inspection of the historical data trend line for the epilimnion shows a **decreasing** phosphorus trend. Specifically, the mean annual epilimnetic phosphorus concentration has **improved** since monitoring began in **1990**, and has ***fluctuated between 5.0 and 10.5 ug/L since 2003***.

Overall, visual inspection of the historical data trend line for the hypolimnion shows a **decreasing** phosphorus trend since monitoring began. Specifically the mean annual concentration has **improved** since monitoring began in **1990**, and has ***fluctuated between 6.0 and 11.0 ug/L since 2003***.

Please keep in mind that these trends are based on limited data. As your group expands its sampling program to include additional events each year, we will be able to determine trends with more accuracy and confidence.

As discussed previously, after 10 consecutive years of sample collection, we will be able to conduct a statistical analysis of the historical data to objectively determine if there has been a significant change in the annual mean phosphorus concentration since monitoring began.

One of the most important approaches to reducing and preventing phosphorus loading to a waterbody is to continually educate watershed residents about the watershed sources of phosphorus and how excessive phosphorus loading can negatively affect the ecology and the recreational, economical, and ecological value of lakes and ponds.

#### TABLE INTERPRETATION

➤ **Table 2: Phytoplankton**

Table 2 in Appendix B lists the current and historical phytoplankton and/or cyanobacteria observed in the lake. Specifically, this table lists the three most dominant phytoplankton and/or cyanobacteria observed in the sample and their relative abundance in the sample.

The dominant phytoplankton and/or cyanobacteria observed in the **June** sample were ***Asterionella* (Diatoms)**, ***Synura* (Golden-Browns)**, and ***Ceratium* (Dinoflagellates)**.

Phytoplankton populations undergo a natural succession during the growing season. Please refer to the “Biological Monitoring Parameters” section of this report for a more detailed explanation regarding seasonal plankton succession. Diatoms and golden-brown algae populations are typical in New Hampshire’s less productive lakes and ponds.

➤ **Table 4: pH**

Table 4 in Appendix B presents the in-lake and tributary current year and historical pH data.

pH is measured on a logarithmic scale of 0 (acidic) to 14 (basic). pH is important to the survival and reproduction of fish and other aquatic life. A pH below 6.0 typically limits the growth and reproduction of fish. A pH between 6.0 and 7.0 is ideal for fish. The median pH value for the epilimnion (upper layer) in New Hampshire’s lakes and ponds is **6.6**, which indicates that the state surface waters are slightly acidic. For a more detailed explanation regarding pH, please refer to the “Chemical Monitoring Parameters” section of this report.

The mean pH at the deep spot this year ranged from **6.13** in the hypolimnion to **6.4** in the epilimnion, which means that the water is ***slightly acidic***.

It is important to point out that the hypolimnetic (lower layer) pH was ***lower (more acidic)*** than in the epilimnion (upper layer). This increase in acidity near the lake bottom is likely due to the decomposition of organic matter and the release of acidic by-products into the water column.

Due to the state’s abundance of granite bedrock in the state and acid deposition received from snowmelt, rainfall, and atmospheric particulates, there is little that can be feasibly done to effectively increase lake pH.

➤ **Table 5: Acid Neutralizing Capacity**

Table 5 in Appendix B presents the current year and historical epilimnetic ANC for each year the lake has been monitored through VLAP.

Buffering capacity (ANC) describes the ability of a solution to resist changes in pH by neutralizing the acidic input. The median ANC value for New Hampshire's lakes and ponds is **4.8 mg/L**, which indicates that many lakes and ponds in the state are at least "moderately vulnerable" to acidic inputs. For a more detailed explanation about ANC, please refer to the "Chemical Monitoring Parameters" section of this report.

The mean acid neutralizing capacity (ANC) of the epilimnion (upper layer) was **3.0 mg/L**, which is **less than** the state median. In addition, this indicates that the lake is **moderately vulnerable** to acidic inputs.

➤ **Table 6: Conductivity**

Table 6 in Appendix B presents the current and historical conductivity values for tributaries and in-lake data. Conductivity is the numerical expression of the ability of water to carry an electric current, which is determined by the number of negatively charged ions from metals, salts, and minerals in the water column. The median conductivity value for New Hampshire's lakes and ponds is **38.4 uMhos/cm**. For a more detailed explanation, please refer to the "Chemical Monitoring Parameters" section of this report.

The mean annual epilimnetic conductivity at the deep spot this year was **19.93 uMhos/cm**, which is **less than** the state median.

The conductivity in the lake is relatively **stable** and **low**. Typically conductivity levels greater than 100 uMhos/cm indicate the influence of pollutant sources associated with human activities. These sources include septic system leachate, agricultural runoff, and road runoff which contains road salt during the spring snow-melt. We hope this trend continues!

➤ **Table 8: Total Phosphorus**

Table 8 in Appendix B presents the current year and historical total phosphorus data for in-lake and tributary stations. Phosphorus is the nutrient that limits the algae's ability to grow and reproduce. Please refer to the "Chemical Monitoring Parameters" section of this report for a more detailed explanation.

Since **Waukeena Lake** is primarily spring-fed, inlet sampling is not part of the routine sampling program. It would be a good idea to sample surface runoff areas early in the spring soon after snowmelt or after a rain event to determine the quality of water that flows into the pond in this manner.

➤ **Table 9 and Table 10: Dissolved Oxygen and Temperature Data**

Table 9 in Appendix B shows the dissolved oxygen/temperature profile(s) collected during **2007**. Table 10 in Appendix B shows the historical and current year dissolved oxygen concentration in the hypolimnion (lower layer). The presence of sufficient amounts of dissolved oxygen in the water column is vital to fish and amphibians and bottom-dwelling organisms. Please refer to the “Chemical Monitoring Parameters” section of this report for a more detailed explanation.

The dissolved oxygen concentration was ***lower in the hypolimnion (lower layer) than in the epilimnion (upper layer)*** at the deep spot on the **June** sampling event. As stratified lakes age, and as the summer progresses, oxygen typically becomes ***depleted*** in the hypolimnion by the process of decomposition. Specifically, the reduction of hypolimnetic oxygen is primarily a result of biological organisms using oxygen to break down organic matter, both in the water column and particularly at the bottom of the lake where the water meets the sediment. When the hypolimnetic oxygen concentration is depleted to less than 1 mg/L, the phosphorus that is normally bound up in the sediment may be re-released into the water column, a process referred to as ***internal phosphorus loading***.

***Lower*** hypolimnetic oxygen levels are a sign of the lake’s ***aging*** and ***declining*** health. This year the DES biologist collected the dissolved oxygen profile in **June**. We recommend that the annual biologist visit for the **2008** sampling year be scheduled during **August** so that we can determine if oxygen is depleted in the hypolimnion ***later*** in the sampling year.

➤ **Table 11: Turbidity**

Table 11 in Appendix B lists the current year and historical data for in-lake and tributary turbidity. Turbidity in the water is caused by suspended matter, such as clay, silt, and algae. Water clarity is strongly influenced by turbidity. Please refer to the “Other Monitoring Parameters” section of this report for a more detailed explanation.

The **Outlet** and deep spot turbidity was ***relatively low*** this year, which is good news.

However, we recommend that your group sample the pond and any surface water runoff areas during significant rain events to determine if stormwater runoff contributes turbidity and phosphorus to the pond.

*For a detailed explanation on how to conduct rain event sampling,*



*please refer to the 2002 VLAP Annual Report special topic article, which is posted on the VLAP website at*

*[http://www.des.nh.gov/wmb/vlap/2002/documents/Appndxd\\_monitoring.pdf](http://www.des.nh.gov/wmb/vlap/2002/documents/Appndxd_monitoring.pdf), or contact the VLAP Coordinator.*

➤ **Table 12: Bacteria (*E.coli*)**

Table 12 in Appendix B lists the current year and historical data for bacteria (*E.coli*) testing. *E. coli* is a normal bacterium found in the large intestine of humans and other warm-blooded animals. *E.coli* is used as an indicator organism because it is easily cultured and its presence in the water, in defined amounts, indicates that sewage **may** be present. If sewage is present in the water, potentially harmful disease-causing organisms **may** also be present.

Bacteria sampling was not conducted this year. If residents are concerned about sources of bacteria such as failing septic systems, animal waste, or waterfowl waste, it is best to conduct *E. coli* testing when the water table is high, when beach use is heavy, or immediately after rain events.

➤ **Table 13: Chloride**

Table 13 in Appendix B lists the current year and the historical data for chloride sampling. The chloride ion (Cl<sup>-</sup>) is found naturally in some surfacewaters and groundwaters and in high concentrations in seawater. Research has shown that elevated chloride levels can be toxic to freshwater aquatic life. In order to protect freshwater aquatic life in New Hampshire, the state has adopted **acute and chronic** chloride criteria of **860 and 230 mg/L** respectively. The chloride content in New Hampshire lakes is naturally low, generally less than 2 mg/L in surface waters located in remote areas away from habitation. Higher values are generally associated with salted highways and, to a lesser extent, with septic inputs. Please refer to the “Chemical Monitoring Parameters” section of this report for a more detailed explanation.

Chloride sampling was **not** conducted during **2007**.

➤ **Table 14: Current Year Biological and Chemical Raw Data**

Table 14 in Appendix B lists the most current sampling year results. Since the maximum, minimum, and annual mean values for each parameter are not shown on this table, this table displays the current year “raw,” meaning unprocessed, data. The results are sorted by station, depth, and then parameter.

➤ **Table 15: Station Table**

As of the spring of 2004, all historical and current year VLAP data are included in the DES Environmental Monitoring Database (EMD). To facilitate the transfer of VLAP data into the EMD, a new station identification system had to be developed. While volunteer monitoring groups can still use the sampling station names that they have used in the past and are most familiar with, an EMD station name also exists for each VLAP sampling location. Table 15 in Appendix B identifies what EMD station name corresponds to the station names you have used in the past and will continue to use in the future.

## **DATA QUALITY ASSURANCE AND CONTROL**

### **Annual Assessment Audit:**

During the annual visit to your lake, the biologist conducted a sampling procedures assessment audit for your monitoring group. Specifically, the biologist observed the performance of your monitoring group and completed an assessment audit sheet to document the volunteer monitors' ability to follow the proper field sampling procedures, as outlined in the VLAP Monitor's Field Manual. This assessment is used to identify any aspects of sample collection in which volunteer monitors failed to follow proper procedures, and also provides an opportunity for the biologist to retrain the volunteer monitors as necessary. This will ultimately ensure samples that the volunteer monitors collect are truly representative of actual lake and tributary conditions.

Overall, your monitoring group did an **excellent** job collecting samples on the annual biologist visit this year! Specifically, the members of your monitoring group followed the proper field sampling procedures and there was no need for the biologist to provide additional training. Keep up the good work!

### **Sample Receipt Checklist:**

Each time your monitoring group dropped off samples at the laboratory this summer, the laboratory staff completed a sample receipt checklist to assess and document if your group followed proper sampling techniques when collecting the samples. The purpose of the sample receipt checklist is to minimize, and hopefully eliminate, improper sampling techniques.

Overall, the sample receipt checklist showed that your monitoring group did an **excellent** job when collecting samples and submitting them to the laboratory this year! Specifically, the members of your monitoring group

followed the proper field sampling procedures and there was no need for the laboratory staff to contact your group with questions, and no samples were rejected for analysis.

### USEFUL RESOURCES

*Acid Deposition Impacting New Hampshire's Ecosystems*, DES fact sheet ARD-32, (603) 271-2975 or [www.des.nh.gov/factsheets/ard/ard-32.htm](http://www.des.nh.gov/factsheets/ard/ard-32.htm).

*Best Management Practices to Control Nonpoint Source Pollution: A Guide for Citizens and Town Officials*, DES Booklet WD-03-42, (603) 271-2975.

*Best Management Practices for Well Drilling Operations*, DES fact sheet WD-WSEB-21-4, (603) 271-2975 or [www.des.nh.gov/factsheets/ws/ws-21-4.htm](http://www.des.nh.gov/factsheets/ws/ws-21-4.htm).

*Biodegradable Soaps and Water Quality*, DES fact sheet BB-54, (603) 271-2975 or [www.des.nh.gov/factsheets/bb/bb-54.htm](http://www.des.nh.gov/factsheets/bb/bb-54.htm).

*Canada Geese Facts and Management Options*, DES fact sheet BB-53, (603) 271-2975 or [www.des.nh.gov/factsheets/bb/bb-53.htm](http://www.des.nh.gov/factsheets/bb/bb-53.htm).

*Cyanobacteria in New Hampshire Waters Potential Dangers of Blue-Green Algae Blooms*, DES fact sheet WMB-10, (603) 271-2975 or [www.des.nh.gov/factsheets/wmb/wmb-10.htm](http://www.des.nh.gov/factsheets/wmb/wmb-10.htm).

*Erosion Control for Construction in the Protected Shoreland Buffer Zone*, DES fact sheet WD-SP-1, (603) 271-2975 or [www.des.nh.gov/factsheets/sp/sp-1.htm](http://www.des.nh.gov/factsheets/sp/sp-1.htm).

*Freshwater Jellyfish In New Hampshire*, DES fact sheet WD-BB-5, (603) 271-2975 or [www.des.nh.gov/factsheets/bb/bb-51/htm](http://www.des.nh.gov/factsheets/bb/bb-51/htm).

*Impacts of Development Upon Stormwater Runoff*, DES fact sheet WD-WQE-7, (603) 271-2975 or [www.des.nh.gov/factsheets/wqe/wqe-7.htm](http://www.des.nh.gov/factsheets/wqe/wqe-7.htm).

*IPM: An Alternative to Pesticides*, DES fact sheet WD-SP-3, (603) 271-2975 or [www.des.nh.gov/factsheets/sp/sp-3.htm](http://www.des.nh.gov/factsheets/sp/sp-3.htm).

*Iron Bacteria in Surface Water*, DES fact sheet WD-BB-18, (603) 271-2975 or [www.des.nh.gov/factsheets/bb/bb-18.htm](http://www.des.nh.gov/factsheets/bb/bb-18.htm).

*Lake Foam*, DES fact sheet WD-BB-4, (603) 271-2975 or [www.des.nh.gov/factsheets/bb/bb-5.htm](http://www.des.nh.gov/factsheets/bb/bb-5.htm).

*Lake Protection Tips: Some Do's and Don'ts for Maintaining Healthy Lakes*, DES fact sheet WD-BB-9, (603) 271-2975 or [www.des.nh.gov/factsheets/bb/bb-9.htm](http://www.des.nh.gov/factsheets/bb/bb-9.htm).

*Low Impact Development Hydrologic Analysis*. Manual prepared by Prince George's County, Maryland, Department of Environmental Resources. July 1999. To access this document, visit [www.epa.gov/owow/nps/lid\\_hydr.pdf](http://www.epa.gov/owow/nps/lid_hydr.pdf) or call the EPA Water Resource Center at (202) 566-1736.

*Low Impact Development: Taking Steps to Protect New Hampshire's Surface Waters*, DES fact sheet WD-WMB-16, (603) 271-2975 or [www.des.nh.gov/factsheets/wmb/wmb-17.htm](http://www.des.nh.gov/factsheets/wmb/wmb-17.htm).

*Proper Lawn Care In the Protected Shoreland, The Comprehensive Shoreland Protection Act*, DES fact sheet WD-SP-2, (603) 271-2975 or [www.des.nh.gov/factsheets/sp/sp-2.htm](http://www.des.nh.gov/factsheets/sp/sp-2.htm).

*Road Salt and Water Quality*, DES fact sheet WD-WMB-4, (603) 271-2975 or [www.des.nh.gov/factsheets/wmb/wmb-4.htm](http://www.des.nh.gov/factsheets/wmb/wmb-4.htm).

*Sand Dumping - Beach Construction*, DES fact sheet WD-BB-15, (603) 271-2975 or [www.des.nh.gov/factsheets/bb/bb-15.htm](http://www.des.nh.gov/factsheets/bb/bb-15.htm).

*Shorelands Under the Jurisdiction of the Comprehensive Shoreland Protection Act*, DES fact sheet SP-4, (603) 271-2975 or [www.des.nh.gov/factsheets/sp/sp-4.htm](http://www.des.nh.gov/factsheets/sp/sp-4.htm).

*Soil Erosion and Sediment Control on Construction Sites*, DES fact sheet WQE-6, (603) 271-2975 or [www.des.nh.gov/factsheets/wqe/wqe-6.htm](http://www.des.nh.gov/factsheets/wqe/wqe-6.htm).

*Swimmers Itch*, DES fact sheet WD-BB-2, (603) 271-2975 or [www.des.nh.gov/factsheets/bb/bb-2.htm](http://www.des.nh.gov/factsheets/bb/bb-2.htm).

*Through the Looking Glass: A Field Guide to Aquatic Plants*, North American Lake Management Society, 1988, (608) 233-2836 or [www.nalms.org](http://www.nalms.org).

*Weed Watchers: An Association to Halt the Spread of Exotic Aquatic Plants*, DES fact sheet WD-BB-4, (603) 271-2975 or [www.des.nh.gov/factsheets/bb/bb-4.htm](http://www.des.nh.gov/factsheets/bb/bb-4.htm).

*Watershed Districts and Ordinances*, DES fact sheet WD-WMB-16, (603) 271-2975 or [www.des.nh.gov/factsheets/wmb/wmb-16.htm](http://www.des.nh.gov/factsheets/wmb/wmb-16.htm).